

## ABSTRACT OF THE INVENTION

A computer system and method is disclosed that includes a telephony server that receives a spoken dialing command, sends the command to a speech recognition server, and dials a command based on the result. A computer system and method is disclosed that improves audio message delivery reliability. A computer system and method is disclosed that improves audio message manipulation. A computer system and method is disclosed that manages memory when audio messages are received. A system and method is disclosed that supports multiple speech recognition engines.